



STUDY VISITS REPORT

Under the project **Coaching –Innovative approach for better integration of refugees**, Grundtvig Program Learning Partnerships, 3 study visits were implemented by Association Pro Refugiu Romania, Caritas Prague Czech Republic and Human Rights League Slovakia, having as main purpose exchange of information among professionals from all 3 countries on how assistance is provided to refugees. The study visits contributed to achieve a clear image on how assistance is provided to refugees, learning about the needs refugees have in each partner's countries – as a starting point for the developing of the coaching manual one of the most important project's outcomes, material containing relevant information about this innovative method that can be adapted and included in the support programs for refugees during their integration process in the host societies that granted them the form of protection.

The first study visit took place in November 2013 in Bucharest, Association Pro Refugiu acting as host organization.

The second study visit took place in March 2014 in Prague, Caritas Prague acting as host organization.

The third study visit took place in April 2014 in Bratislava, Human Rights League acting as host organization.

During the study visits the following topics were approached: statistic related to the number of foreigners demanding a form of protection, reception and accommodation centers, types of services and who are providing them and in which form. With the occasion of the events in Romania and Czech Republic were organized visits to reception and accommodation centers for asylum seekers (where also refugees can be housed) occasion with which took place meetings with integration officers from the Immigration Authorities that are administrating those centers. The visits were also a good opportunity for professionals (social workers, psychologists, legal counsellors) to interact with colleagues from other organizations with offices in each partner's country.

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November 2013, Bucharest Romania



March 2014, Prague Czech Republic



April 2014, Bratislava Slovakia

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